



Dear Member

Kindly note that our telephone system is scheduled for an upgrade this afternoon and as a result, you will not be able to contact us telephonically from 14H00 today - we will however still be available via e-mail at support@laretirementfund.co.za

We expect the upgrade to be completed this evening and our telephone systems to be fully operational by tomorrow morning.

Reminder: how to get in touch with the Fund during lockdown:

The Fund's call-centre will remain open to assist our members and pensioners telephonically and via e-mail. Due to the lockdown, the walk-in centre is still closed.

Whilst our usual contact number is 021 943 5305, we request that you contact the following mobile number (081 806 9959) from 08h00 to 16h00, Monday to Friday during the lockdown period. You may phone or send a message via SMS or WhatsApp and an administrator will contact you.

In addition, you can contact Glenda Kunene on 081 778 0923 for any Fund related matters.

Continue to stay safe during these uncertain times!

Ilse Hartlief
Principal Officer

